

WEDNESDAY, OCTOBER 23, 2019

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7:30 – 9:00	Registration / Networking Breakfast / Trade Show				
7:45 – 8:45	To Be Announced				
9:00 – 9:25	Opening Remarks – Deborah Simon, CEO, OCSA and Provincial Representative				
9:25 – 10:30	Opening Keynote – Care Anywhere: Kaiser Permanente’s Approach in Prioritizing Care Across the Continuum Trish Rodriguez, SVP & Area Manager, Kaiser Permanente				
10:30 – 11:00	Refreshment Break / Trade Show				
11:00 – 12:00	Fostering Hospital and Community Collaboration Revital Shuster & Sherin Surenthiran, Circle of Care	Supporting an Equitable Quality of Life for People with Physical Disabilities Stacey Norris & Kim Kruk, VHA Health & Home Support, Ottawa, Leslie Eckel, interRAI Canada	How Organizations Can Source and Integrate Virtual Care Solutions to Enhance Access and Quality of Care Matthew Nelson & Dr. Jeffrey Alfonsi, Ontario Telemedicine Network	Key Learnings to Help You Retain Leadership Talent in a Changing Health System Rachel Steger & Arminda Dumpierrez, Optimus SBR, Kathleen Thompson, LeaderShift	To be announced
12:00 – 1:30	Lunch / Trade Show / Networking				
1:30 – 2:30	Caregivers as Partners: Improving the Caregiver Experience Sue Bhella, The Change Foundation	Collaborative Adult Day Program/Family Health Team Care Model Kari Simpson, East Wellington Community Services, Doreen Alexandris & Kim Bell, East Wellington Family Health Team	A Framework to Support Planning for Community-based Collaborative Integrated Health and Social Care Siu Mee Cheng, Ryerson University & Christina Bisanz, CHATS	Designing a Comprehensive Self-Directed Care Model Adrian Schauer, Alayacare	The Anatomy of an Ontario Health Team Agreement Karima Kanani, Miller Thomson LLP
2:30 – 3:00	Refreshment Break / Trade Show				
3:00 – 4:00	Afternoon Plenary – The Caregivers’ Club: A Documentary Director’s Personal Journey Cynthia Banks, Documentarian				
4:00 – 5:30	Free time / Documentary Screening of The Caregivers’ Club				
5:30 – 6:30	Cocktail Reception				
6:30 – 7:00	A Talk with Helen Angus, Deputy Minister of Health and Deputy Minister of Long-Term Care				
7:00 onwards	Dinner / Evening Entertainment				

CONFERENCE SCHEDULE

THURSDAY, OCTOBER 24, 2019

8:00 – 9:00	Registration / Networking Breakfast / Trade Show				
9:00 – 10:00	Morning Plenary – Humanity Over Bureaucracy. From Health Care to Life Care. Dr. Zayna Khayat, SE Health				
10:15 – 11:15	Creating a Meaningful Employee Recognition Program Christina Campbell, Circle of Care	Psychological Safety in the Workplace: Sector Specific Strategies for Addressing Our Unique Challenges Cheryl Wiles Pooran & Susan Munn, Pooran Law Professional Corp.	Reactivate. Empower. Transition Home. Carol McFarlane, SE Health & Sandra Dickau, Michael Garron Hospital	An Interactive Session with the Ontario Caregiver Organization Amy Coupal, Ontario Caregiver Organization	Building Readiness for Collaboration Sylvia Cheuy, Tamarack Institute 
11:15 – 11:30	Refreshment Break				
11:30 – 12:30	OCSA's Provincial Budget Consultation Submission: Getting our Recommendations Right Patrick Boily, OCSA	Building Communities of Care Through a Neighbourhood Model Kerri McMaster, NE LHIN, Kelly Zinger, ICAN & Diane Lajambe, Canadian Red Cross	How to Build a Successful CSS/ Hospital Partnership Gord Gunning, CANES Community Care	To be announced Leveraging Collaborative Leadership Sylvia Cheuy, Tamarack Institute 	
12:30 – 1:00	Lunch				
1:00 – 2:00	Closing Plenary – To be announced				
2:00 – 3:00	The Key to Successful Negotiations in a Changing Health System Monika Jensen, Aviairy Group	Pragmatic Cybersecurity Program for the Home and Community Care Sector Bosco Chan, Capgemini	Cultivating Shared Leadership: Engaging the Wisdom of Clients, Volunteers and Donors Sylvia Cheuy, Tamarack Institute 		
3:00	Conference Ends				



These in-person sessions will be offered for free to conference attendees as well as live streamed online for a fee. See www.ocsaconference.com/livestream for details.